## CHARACTERISTICS OF TRAVELERS FROM **SPAIN TO CALIFORNIA - 2008**

Spain was one of California's large overseas markets with approximately 101,000 visitors to California in 2008. Collectively visitors from Spain spent approximately \$94 million in California.

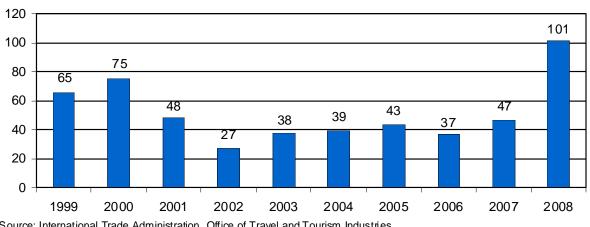
Spanish visitors to California during 2007 reported spending \$88 per day during a 10.6 night average stay or approximately \$933 per visitor. The average spending for all overseas visitors to California was about \$1,353 (\$123 per day; 11.0 nights in California).

### **Visitors From Spain**

| Year | Total<br>U.S. Arrivals <sup>1</sup> | California<br>Market<br>Share <sup>2</sup> | Visitors to<br>California<br>(est.) |
|------|-------------------------------------|--------------------------------------------|-------------------------------------|
| 1999 | 362,848                             | 17.9%                                      | 65,000                              |
| 2000 | 361,177                             | 20.8%                                      | 75,000                              |
| 2001 | 291,052                             | 16.5%                                      | 48,000                              |
| 2002 | 269,520                             | 10.0%                                      | 27,000                              |
| 2003 | 284,031                             | 13.4%                                      | 38,000                              |
| 2004 | 333,432                             | 11.7%                                      | 39,000                              |
| 2005 | 385,640                             | 11.2%                                      | 43,000                              |
| 2006 | 424,224                             | 8.7%                                       | 37,000                              |
| 2007 | 516,471                             | 9.1%                                       | 47,000                              |
| 2008 | 658,333                             | 15.4%                                      | 101,000                             |

<sup>1)</sup> U.S. Dept of Homeland Security, Form I-94, Non-Resident Arrival Records.

### Number of Visitors from Spain to CA, 1999-2008 (in 000s)



Source: International Trade Administration, Office of Travel and Tourism Industries.

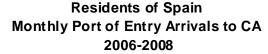
<sup>2)</sup> U.S. Dept of Commerce, Office of Travel & Tourism Industries,

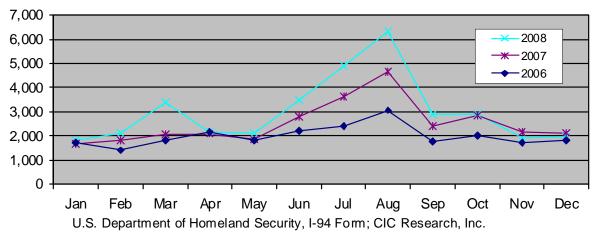
<sup>&</sup>quot;Survey of International Air Travelers."

During the past 10 years, the visitor volume to California from Spain peaked in 2000 at a volume of 75,000 visitors. Since then, it has increased and decreased over the years, but always remained below a visitor volume of 50,000 until 2008 where it reached 101,000 visitors. California's market share of U.S. visitors from Spain increased in 2008 to over 15 percent for the first time in 7 years.

### **Spanish Arrivals at California Airports**

Monthly volumes of port-of-entry passenger arrivals from Spain to California were markedly higher in several months of 2008 compared with 2006 and 2007. In general, Spanish resident arrivals at California ports-of-entry peaked in August. The lowest volumes were recorded in November, December, and January.





### **Comparisons with Overseas Visitors**

Detailed trip and traveler characteristics of visitors from Spain are provided in the following table. The table also includes trip and traveler characteristics of all overseas visitors to California for comparative purposes.

Compared to all overseas visitors to California, travelers from Spain are more likely to:

- Use a personal computer for trip planning information and to book their air trip
- Select an airline due to airfare or schedule
- Fly in economy/tourist/coach class
- Be on their first trip to the U.S.
- Visit Las Vegas, the Grand Canyon and San Francisco as part of their trip
- Visit historical places, small towns, and art galleries or museums while in the U.S.
- Use public transit for transportation while in the U.S.
- Spend a lower percentage of their travel dollar per visitor/per trip
- Have a younger average age for both males and females
- Have a professional or technical occupation
- Have a lower average household income

Conversely, visitors from Spain are less likely to:

- Plan or book their air trip with help from a travel agent
- Fly in executive/business class
- Travel with family/relatives

## **Characteristics of Travelers from** Spain to California – 2008

|                                 | All Overseas<br>Visitors* | All Visitors<br>from Spain | Leisure Visitors from Spain |
|---------------------------------|---------------------------|----------------------------|-----------------------------|
| Trip & Traveler Characteristics | (n = 7,780)               | (n = 171)                  | (n = 116)                   |
| Primary Purpose of Trip         |                           | ,                          |                             |
| Leisure/Recreation/Holidays     | 43%                       | 51%                        | 71%                         |
| Visit Friends/Relatives         | 19                        | 21                         | 29                          |
| Business/Professional           | 27                        | 20                         | -                           |
| Convention/Conference           | 7                         | 3                          | -                           |
| Other Purpose                   | 5                         | 5                          | -                           |
| Total                           | 100%                      | 100%                       | 100%                        |
| Purpose of Trip**               |                           |                            |                             |
| Leisure/Recreation/Holidays     | 63%                       | 67%                        | 84%                         |
| Visit Friends/Relatives         | 37                        | 35                         | 41                          |
| Business/Professional           | 31                        | 23                         | 1                           |
| Convention/Conference           | 11                        | 9                          | -                           |
| Sources Used to Plan Trip**     |                           |                            |                             |
| Airlines Directly               | 21%                       | 15%                        | 10%                         |
| Corporate Travel Department     | 11                        | 7                          | 4                           |
| Personal Computer               | 42                        | 50                         | 48                          |
| Friends/Relatives               | 16                        | 13                         | 16                          |
| Newspapers/Magazines            | 3                         | 2                          | 2                           |
| State/City Travel Office        | 4                         | 6                          | 6                           |
| Tour Company                    | 6                         | 2                          | 1                           |
| Travel Agency                   | 43                        | 32                         | 35                          |
| Travel Guides                   | 10                        | 6                          | 8                           |
| Advance Planning for Trip       |                           |                            |                             |
| 7 days or less                  | 9%                        | 3%                         | -                           |
| 8 - 30 days                     | 30                        | 31                         | 28%                         |
| 31 - 60 days                    | 19                        | 21                         | 22                          |
| 61 - 90 days                    | 13                        | 14                         | 16                          |
| More than 3 Months              | 30                        | 31                         | 33                          |
| Total                           | 100%                      | 100%                       | 100%                        |
| Average Planning Time in Days   | 92                        | 93                         | 89                          |
| Advance Airline Reservations    |                           |                            |                             |
| 7 days or less                  | 16%                       | 7%                         | 4%                          |
| 8 - 30 days                     | 38                        | 39                         | 36                          |
| 31 - 60 days                    | 17                        | 26                         | 30                          |
| 61 - 90 days                    | 10                        | 7                          | 8                           |
| 91 - 120 days                   | 5                         | 9                          | 14                          |
| 121 - 180 days                  | 8                         | 10                         | 7                           |
| 6 Months or More                | 6                         | 2                          | 1                           |
| Total                           | 100%                      | 100%                       | 100%                        |
| Average Booking in Days         | 60                        | 61                         | 62                          |

<sup>\*</sup> Overseas visitors to the U.S. do not include visitors from Canada or Mexico.

\*\* Multiple response question. Table may add to more than 100%.

Sources: International Trade Administration Office of Travel and Tourism Industries

<sup>&</sup>quot;Survey of International Air Travelers."

| Trip & Traveler Characteristics      | All Overseas Visitors* (n = 7,780) | All Visitors<br>from Spain<br>(n = 171) | Leisure Visitors<br>from Spain<br>(n = 116) |
|--------------------------------------|------------------------------------|-----------------------------------------|---------------------------------------------|
| Means of Booking Air Trip            |                                    |                                         | ,                                           |
| Airlines Directly                    | 12%                                | 6%                                      | 6%                                          |
| Corporate Travel Department          | 11                                 | 7                                       | 1                                           |
| Personal Computer                    | 22                                 | 45                                      | 44                                          |
| Travel Agent                         | 48                                 | 36                                      | 42                                          |
| Travel Club                          | 1                                  | -                                       | -                                           |
| Tour Operator                        | 4                                  | 1                                       | 1                                           |
| Other/Don't Know                     | 3                                  | 6                                       | 5                                           |
| Total                                | 100%                               | 100%                                    | 100%                                        |
| Main Factor in Selecting Airline     |                                    |                                         |                                             |
| Airfare                              | 24%                                | 43%                                     | 41%                                         |
| Schedule                             | 15                                 | 29                                      | 32                                          |
| Non-Stop Flight                      | 13                                 | 12                                      | 10                                          |
| Mileage Bonus/Frequent Flyer Program | 12                                 | 4                                       | 2                                           |
| Previous Good Experience             | 10                                 | 2                                       | 2                                           |
| Safety Reputation                    | 7                                  | 4                                       | 5                                           |
| Airline Loyalty                      | 4                                  | 1                                       | 1                                           |
| In-flight Service                    | 5                                  | -                                       | -                                           |
| Employer policy                      | 4                                  | -                                       | -                                           |
| Other                                | 6                                  | 6                                       | 6                                           |
| Airline Seating Area                 |                                    |                                         |                                             |
| Economy/Tourist/Coach                | 77%                                | 89%                                     | 91%                                         |
| Executive/Business                   | 20                                 | 9                                       | 7                                           |
| First Class                          | 3                                  | 2                                       | 1                                           |
| Total                                | 100%                               | 100%                                    | 100%                                        |
| Use of Package                       |                                    |                                         |                                             |
| Yes                                  | 11%                                | 14%                                     | 20%                                         |
| No                                   | 89                                 | 86                                      | 80                                          |
| Total                                | 100%                               | 100%                                    | 100%                                        |
| Advance Package Booking              |                                    |                                         |                                             |
| 7 days or less                       | 4%                                 | 2%                                      | 2%                                          |
| 8 - 30 days                          | 26                                 | 38                                      | 38                                          |
| 31 - 60 days                         | 23                                 | 29                                      | 29                                          |
| 61 - 90 days                         | 12                                 | 21                                      | 21                                          |
| 91 - 120 days                        | 5                                  | -                                       | -                                           |
| 121 - 180 days                       | 17                                 | 10                                      | 10                                          |
| 6 Months or More                     | 14                                 | 0                                       | 0                                           |
| Total                                | 100%                               | 100%                                    | 100%                                        |

<sup>\*</sup> Overseas visitors to the U.S. do not include visitors from Canada or Mexico. Sources: International Trade Administration Office of Travel and Tourism Industries "Survey of International Air Travelers."

|                                           | All Overseas Visitors* | All Visitors<br>from Spain | Leisure Visitors<br>from Spain |
|-------------------------------------------|------------------------|----------------------------|--------------------------------|
| Trip & Traveler Characteristics           | (n = 7,780)            | (n = 171)                  | (n = 116)                      |
| Travel Companions**                       |                        |                            |                                |
| Business Associates                       | 10%                    | 5%                         | -                              |
| Family/Relatives                          | 23                     | 12                         | 16%                            |
| Friends                                   | 12                     | 18                         | 25                             |
| Spouse                                    | 27                     | 30                         | 38                             |
| Tour Group                                | 2                      | 1                          | 1                              |
| Traveling Alone                           | 39                     | 38                         | 26                             |
| Average Travel Party Size                 | 1.5                    | 1.5                        | 1.6                            |
| Median Travel Party Size                  | 1.0                    | 1.0                        | 1.0                            |
| Type of Lodging**                         |                        |                            |                                |
| Hotel / Motel                             | 78%                    | 78%                        | 72%                            |
| Private Home                              | 28                     | 32                         | 34                             |
| Other                                     | 4                      | 5                          | 8                              |
| Length of Stay                            |                        |                            |                                |
| Mean Nights in the U.S.                   | 21.2                   | 21.5                       | 20.2                           |
| Mean Nights in California                 | 11.0                   | 10.6                       | 10.9                           |
| % of California Nights                    | 52%                    | 49%                        | 54%                            |
| Prior Visitation to the U.S.              |                        |                            |                                |
| First Trip to the U.S. (% Yes)            | 24%                    | 40%                        | 45%                            |
| Average Trips to the U.S. in Past Year    | 2.0                    | 1.5                        | 1.3                            |
| Average Trips to the U.S. in Past 5 Years | 6.3                    | 3.5                        | 2.0                            |
| Average Number of States Visited          | 2.0                    | 2.2                        | 2.4                            |
| Average Number of Destinations Visited    | 2.9                    | 3.3                        | 3.7                            |
| Places Visited in the U.S.**              |                        |                            |                                |
| Los Angeles                               | 53%                    | 50%                        | 59%                            |
| San Francisco                             | 49                     | 61                         | 63                             |
| Las Vegas                                 | 28                     | 37                         | 50                             |
| New York City                             | 17                     | 25                         | 31                             |
| San Diego                                 | 13                     | 15                         | 14                             |
| San Jose                                  | 7                      | 3                          | 1                              |
| Anaheim-Santa Ana                         | 7                      | 2                          | 1                              |
| Yosemite                                  | 5                      | 13                         | 11                             |
| Grand Canyon                              | 4                      | 14                         | 15                             |
| Chicago                                   | 4                      | 4                          | 5                              |
| DC Metro Area                             | 4                      | 2                          | 2                              |
| Monterey-Salinas                          | 4                      | 6                          | 8                              |
| Seattle                                   | 3                      | 1                          | 1                              |
| Sacramento                                | 3                      | 3                          | 1                              |
| Riverside/San Bernardino                  | 3                      | 2                          | 4                              |
| Santa Barbara                             | 3                      | 8                          | 12                             |
| Oakland                                   | 3                      | 1                          | -                              |

<sup>\*</sup> Overseas visitors to the U.S. do not include visitors from Canada or Mexico.

\*\* Multiple response question. Table may add to more than 100%.

Sources: International Trade Administration Office of Travel and Tourism Industries

<sup>&</sup>quot;Survey of International Air Travelers."

|                                            | All Overseas<br>Visitors* | All Visitors<br>from Spain | Leisure Visitors from Spain |
|--------------------------------------------|---------------------------|----------------------------|-----------------------------|
| Trip & Traveler Characteristics            | (n = 7,780)               | (n = 171)                  | (n = 116)                   |
| Activities Experienced While in the U.S.** |                           | ,                          | ,                           |
| Dining Out                                 | 87%                       | 86%                        | 83%                         |
| Shopping                                   | 85                        | 82                         | 82                          |
| Sightseeing in Cities                      | 53                        | 47                         | 50                          |
| Historical Places                          | 44                        | 67                         | 76                          |
| Visiting Small Towns                       | 36                        | 50                         | 53                          |
| National Parks                             | 35                        | 43                         | 49                          |
| Amusement/Theme Parks                      | 34                        | 25                         | 30                          |
| Touring Countryside                        | 30                        | 21                         | 23                          |
| Cultural Heritage Sites                    | 28                        | 26                         | 31                          |
| Casinos/Gambling                           | 24                        | 27                         | 36                          |
| Art Gallery/Museum                         | 23                        | 34                         | 26                          |
| Guided Tours                               | 22                        | 16                         | 20                          |
| Transportation While in the U.S.**         |                           |                            |                             |
| Taxi/Limousine                             | 42%                       | 40%                        | 37%                         |
| Airlines in U.S.                           | 40                        | 43                         | 34                          |
| Rented Auto                                | 36                        | 43                         | 48                          |
| Company or Private Auto                    | 28                        | 26                         | 22                          |
| City Subway/Tram/Bus                       | 26                        | 39                         | 35                          |
| Railroad between Cities                    | 11                        | 10                         | 11                          |
| Bus between Cities                         | 9                         | 9                          | 10                          |
| Motor Home/Camper                          | 2                         | 1                          | 2                           |
| Visitor Spending in the U.S.               |                           |                            |                             |
| Per Travel Party Per Trip (U.S.)           | \$3,998                   | \$2,840                    | \$3,053                     |
| Per Visitor/Trip (U.S.)                    | 2,607                     | 1,895                      | 1,862                       |
| Per Visitor Per Day                        | 123                       | 88                         | 92                          |
| Per Visitor/Trip (California)              | \$1,353                   | \$933                      | \$1,003                     |
| Spending by Category (Per Visitor/Trip)    |                           |                            |                             |
| Lodging                                    | \$800                     | \$506                      | \$531                       |
| Food/Beverages                             | 526                       | 441                        | 436                         |
| Gifts/Souvenirs                            | 450                       | 322                        | 259                         |
| Transportation in the U.S.                 | 425                       | 276                        | 288                         |
| Entertainment                              | 234                       | 204                        | 191                         |
| Expenses at the Airport                    | 37                        | 24                         | 23                          |
| Other                                      | 135                       | 122                        | 132                         |
| Total Spending Per Visitor/Trip            | \$2,607                   | \$1,895                    | \$1,862                     |

<sup>\*</sup> Overseas visitors to the U.S. do not include visitors from Canada or Mexico.
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Sources: International Trade Administration Office of Travel and Tourism Industries

<sup>&</sup>quot;Survey of International Air Travelers."

|                                  | All Overseas<br>Visitors* | All Visitors from Spain | Leisure Visitors from Spain |
|----------------------------------|---------------------------|-------------------------|-----------------------------|
| Trip & Traveler Characteristics  | (n = 7,780)               | (n = 171)               | (n = 116)                   |
| Payment Method for Trip Expenses |                           | •                       |                             |
| Credit Cards                     | 53%                       | 50%                     | 18%                         |
| Cash                             | 37                        | 42                      | 45                          |
| Debit Cards                      | 6                         | 8                       | 7                           |
| Travelers Checks                 | 3                         | 1                       | 1                           |
| Total                            | 100%                      | 100%                    | 100%                        |
| Age                              |                           |                         |                             |
| Average Age - Males              | 41                        | 37                      | 34                          |
| Average Age - Females            | 38                        | 32                      | 34                          |
| Occupation                       |                           |                         |                             |
| Manager/Executive                | 34%                       | 28%                     | 27%                         |
| Professional/Technical           | 32                        | 46                      | 42                          |
| Student                          | 8                         | 14                      | 15                          |
| Clerical/Sales                   | 7                         | 3                       | 4                           |
| Retired                          | 6                         | 3                       | 5                           |
| Other                            | 13                        | 5                       | 7                           |
| Total                            | 100%                      | 100%                    | 100%                        |
| Annual Household Income          |                           |                         |                             |
| Under \$20,000                   | 6%                        | 5%                      | 3%                          |
| \$20,000 - \$39,999              | 10                        | 16                      | 15                          |
| \$40,000 - \$59,999              | 13                        | 25                      | 26                          |
| \$60,000 - \$79,999              | 11                        | 15                      | 16                          |
| \$80,000 - \$99,999              | 11                        | 9                       | 7                           |
| \$100,000 - \$119,999            | 11                        | 7                       | 8                           |
| \$120,000 - \$139,999            | 7                         | 3                       | 3                           |
| \$140,000 - \$159,999            | 6                         | 2                       | 3                           |
| \$160,000 - \$179,999            | 4                         | 2                       | 2                           |
| \$180,000 - \$199,999            | 3                         | 5                       | 6                           |
| \$200,000 and over               | 18                        | 12                      | 11                          |
| Total                            | 100%                      | 100%                    | 100%                        |
| Average Annual Income            | \$107,200                 | \$88,100                | \$91,200                    |

<sup>\*</sup> Overseas visitors to the U.S. do not include visitors from Canada or Mexico. Sources: International Trade Administration Office of Travel and Tourism Industries

<sup>&</sup>quot;Survey of International Air Travelers."